

The Kilowatt Hour



A Publication for KLPD Customers

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"Your consumer owned electric utility since 1893."

Watt's Up:

- Introduction of Anna Henderson
- KLPD's First Electric Vehicle
- Meter System Upgrade Update
- Beat the Heat - Energy Savings Tips
- Tree Trimming
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General Manager of KLPD

Kennebunk Light & Power District is pleased to introduce you to Anna Henderson. After a nationwide search, The Board of Trustees voted unanimously on August 9, 2023 to elect Ms. Henderson as the District's next general manager effective September 1, 2023. Ms. Henderson comes to KLPD with 20 years of experience in administration, regulatory affairs and operations.

Ms. Henderson has made great strides in her first nine months of service to KLPD. Driven by a season of hard-hitting storms, the first occurring on Ms. Henderson's first week on the job, she quickly developed relationships with our public power affiliates, as well as county and town emergency organizations.

When not responding to storms, Ms. Henderson prioritizes financial performance and infrastructure planning in accordance with policy direction from the Board of Trustees.

When not at KLPD, Ms. Henderson and her husband, Ethan, are busy raising their two children, and traveling throughout the beautiful state of Maine and that of New England.

The rate payers, you, our customers, can rest assured that Ms. Henderson is a tremendous asset who will not only maintain the high level of performance and quality of service that you expect from KLPD, but who will bring innovative and cost-effective ways to bring us forward into the future.



KLPD's First Electric Vehicle

KLPD purchased its first all-electric vehicle in 2024. The Ford Lighting will be used primarily by the meter technicians and as a general use vehicle when needed to assist with projects or outage response. The vehicle has performed well and we are proud to contribute to the reduction of carbon emissions in our community.



Meter System Upgrades

What's Completed:

- Discovery and design
- **Delivery Phase I:**
 - Technology review, project plan development, system implementation planning, Receipt of hardware and initial meters
- **Delivery Phase II:**
 - Operational review of Infrastructure, Gateway, relay and hardware installation, software installation, Receipt of next scheduled delivery of meters
- **Meter Installation Status:**
 - Meter installation is expected to be completed by Q1 of 2025. The installation crew is expected to reach their goal of 50% completion by July of 2024. A grid approach continues to be taken for the installation process.

What's Happening Now:

- **Delivery Phase III - Meter installation Process:**

Installation Days: Monday through Friday

Installation Hours: 8:00 AM to 3:00 PM

Meter Technicians will:

- ❖ Arrive in a KLPD marked vehicle; wearing KLPD insignia and carrying proof of identification.
- ❖ Knock on door and if you are home, inform you of the installation
- ❖ Leave a door hanger if you are not home informing you of the installation.

A disruption of service will last for approximately five minutes during the installation process.

Meter Hazard or Safety Issues:

Any hazard realized within the meter socket upon removal of the old meter will be immediately brought to the attention of the Line Department. The Meter Technician will remain onsite until a KLPD lineman arrives. The household will be made aware and advised on next steps as any meter posing a safety or fire hazard cannot be re-energized until the issue is rectified.



Beat the Heat - Energy Savings Tips

Summer is here, but there are still ways to save and stay cool:

- ❖ **AC Units** – Schedule an appointment with your cooling system maintenance company. Vacuum the intake vents to remove any dust or buildup.
- ❖ **Adjust Your Thermostat** – Keep the thermostat at a temperature just cool enough to keep comfortable.
- ❖ **Unplug Devices** – when not in use, unplug devices. “Phantom” electricity that chargers, power strips and appliances use, even when the item is not being used, can increase electricity bills.
- ❖ **Fans** – Use fans instead of or in conjunction with air conditioning. Fans use less energy. Fans may permit you the ability to raise the thermostat a few degrees while still remaining comfortably cool.
- ❖ **Lower Water Heating Costs** – lower water heater temperature and consider using cold water when doing laundry. Hang drying can also reduce your electricity usage.
- ❖ **Windows** – turn off the A/C and open the windows on those cooler nights.

For additional summer energy savings tips visit:

<https://www.energy.gov/energysaver/fall-and-winter-energy-saving-tips>

<https://www.energymaine.com/>

<http://www.esfi.org>



Tree Trimming

Trees that grow too close to power lines can result in loss of power, damage and safety hazards. KLPD is responsible for maintaining proper line clearance around its substations and most electric utility lines and contracts with Asplundh Tree Service to maintain the proper line clearance under KLPD's responsibility.

Temporary disconnection service is provided to our customers at no cost for the purpose of de-energizing the lines so that trees can be trimmed. To schedule this service, complete the Tree Maintenance form at <https://klpd.org/service-requests>