

The Kilowatt Hour



A Publication for KLPD Customers

Autumn, 2022 | Volume 1, Number 1

"Your consumer owned electric utility since 1893."

MAINTENANCE OUTAGE NOTIFICATION

Friday 10/21/22 – 11:30 pm to
Saturday, 10/22/22 - 3:00 am

RAIN DATE:

Saturday 10/22/22 – 11:30 pm to
Sunday, 10/23/22 – 3:00 am

This outage is necessary for our crews to safely perform maintenance upgrades to our Water Street Substation. A newly refurbished substation transformer will be brought online as well as the replacement of an aged voltage regulator. CMP will also be making upgrades to their point of interconnection during this time.

Additional information can be found on our website, www.klpd.org, under Water Street Maintenance Outage Notification.

Watt's Up:

1. Energy Savings Tips For Autumn
2. Home Energy Assistance Program (HEAP)
3. Meter Accessibility
4. Street and Area Lights
5. Meter Upgrades
6. Employee Spotlight:
Wayne Condon
Elaine Meyer

Welcome:

Welcome to Kennebunk Light & Power's quarterly newsletter! Communication with our customers is important to us here at KLPD. Finding new and innovative ways to provide our customers with valuable information, available services, and upcoming events is important to us. Visit us online at www.klpd.org and don't forget to join us on Facebook!

Dedication:

Our first issue of The Kilowatt Hour is dedicated to honoring the memory of Mark Dufoe, KLPD's former General Foreman and 33-year employee of the District. Mark passed away on July 27, 2022 while at home mowing his lawn. Mark was a true force of nature, with a heart bigger than even he was. Mark touched the lives of countless people in the community, and beyond, with his sincerity, humor and selfless desire to give back in any way that he could. Long story short, Mark was a giver. He held any community that he was a part of in highest regard and would quietly work to create opportunities for those that showed the desire and potential to succeed. KLPD's family has lost a good one with his passing. Rest in peace our good friend.

COVID Update:

Kennebunk Light & Power District takes our responsibility to provide safe electricity to our customers seriously while ensuring the safety of our employees and customers. Our office is open to the public. To reduce the risk of COVID spread and to maintain the resources we need to provide our essential services, protective shields have been installed at our counter, a hand sanitizing station is present within the lobby, and we ask that if you are not feeling well that you wear a protective face covering.

Before coming by, please consider these other available options:

Telephone: Customer Service Representatives are available from 8:00 am to 5:00 pm at **207-985-3311**.

Email: info@klpd.org



Website: www.klpd.org



Facebook: <https://www.facebook.com/KennebunkLightAndPower>

Watt's Up



<https://www.energy.gov/energysaver>
<https://www.energymaine.com/>

For safety tips and information visit:

<https://www.energy.gov/energysaver/fall-and-winter-energy-saving-tips>

<https://www.energymaine.com/>

<http://www.esfi.org>

[klpd.org](http://www.klpd.org) – Information – Safety

1. Energy Saving Tips for Autumn/Winter

With the cooler weather approaching but still having the ability to work outside, it's a good time to plan ahead for when those heating systems will be in use. The following tips can help reduce your electrical usage:

Heating System Maintenance:

- Schedule routine service from your heating system maintenance company.
- Vacuum the intake vents to remove any dust buildup.
- Replace filters monthly

Weatherization:

- Weatherstrip or caulk around doors or windows that have air leaks.
- Seal any cracks or openings to prevent air from leaking into your home.
- Lower the setting on your hot water heater.
- Have an energy audit conducted through your electrician.

2. Home Energy Assistance Program (HEAP)

(Helping qualified homeowners and renters pay for heating costs)

Visit: <https://mainehousing.org/charts/HEAP-Income-Elibility>
(Apply even if you are over income limits because some expenses may be deductible)

York County Community Action Corp
6 Spruce Street
Sanford, ME 04073

Phone: (207) 324-5762
Toll Free: (800) 965-5762
<https://www.yccac.org>
info@yccac.org

(Don't wait. Appointments are filling up fast!)

Do You Qualify?

Make An Appointment:

Gather Documents:

Names and Social Security numbers of those residing in household
Proof of gross household income for the last 3 or 12 months
Proof of address (property tax bill, rent receipt, lease)
Copy of your most recent electric bill
The type of fuel used to heat your home

Visit <https://mainehousing.org/programs-services/energy> for additional information on energy assistance programs.

Visit <https://www.energymaine.com/> for additional resources, rebates and incentives

Step
1

Step
2

Step
3

3. Keep Your Meter Accessible



There may be times that a KLPD representative will need to come to your home to read your meter, please remember the following safety tips:

- Ensure that the meter reader has unobstructed and safe access to the meter.
- Ensure that the path to your meter is free of overgrown trees and bushes.
- Ensure that your pets are secured where they cannot harm the meter reader.

4. Street and Area Lights



KLPD maintains approximately 600 street and area lights within the District. Although an ongoing repair program is underway, malfunctioning lights are not typically noticed within normal business hours. If you come across a burnt out light, please let us know.

A light that is humming, buzzing or blinking (working intermittently), is usually a sign that the bulb is nearing its end. Please contact us so that we can make the appropriate repairs.

You may also come across a light that is on during the day. This happens sometimes after a thunderstorm. It can also occur if there is a defective photocell. Please contact us if you see a street light on during the day so that we can make a determination of the service repair required.

5. Thinking Ahead



Some of us love winter. Others, not so much. Like it or not, the inevitability of winter weather is not debatable. Whether it be rain, snow, sleet, hail or wind, KLPD's staff and crew are at the ready when you are in need. We do it as part of our unwavering service to our customers. It may not always be convenient, but it is always our job.

In preparation for the coming winter months there are ways that you can help. Below are a few things to remember as winter approaches:

Please keep a clear path open to your meter. This is not only necessary should you have a meter that KLPD manually reads. In the event of an emergency in your home or business, such as a fire or gas leak, KLPD workers may need to get to the meter to disconnect the power to your home for emergency personnel to safely address the problem. The extra effort on your part can make a big difference.

Pad mount transformers. You may or may not have noticed those green boxes that tend to congregate around neighborhoods with underground power. Those green boxes are transformers and are integral to your power service. We ask you, or your maintenance contractor, to not plow or pile snow on or against the transformers. One reason is that it is very easy to forget where the transformers are when under a few feet of snow, making avoiding them all the more difficult. The other reason is that if an outage occurs, it is sometimes necessary for crew to access transformers to re-route or to disconnect power to certain areas. It takes time to unbury transformers, and that time is reflected in a delayed restoration of power.



7. Employee Spotlight



Meet Wayne Condon:

The Employee Spotlight is on Wayne Condon, utility employee extraordinaire. Wayne has been with KLPD since April of 2003, making him the longest tenured employee currently on staff. Wayne has taken over the duties of Meter Technician with the recent retirement of Elaine Meyer, and continues to share the position of general maintenance and stockperson with his coworkers. Wayne began at KLPD as a member of the Tree Crew, and prior to his position in metering, was the Hydro Operator and Stockperson. Wayne and his wife Missy have two adult daughters and live in Kennebunk with their dogs Tater and Hank. Wayne's favorite thing about working at KLPD: "The variety of work that I do is what I like best. Every day has something interesting waiting for me."

Thank you very much, Wayne, for your continued service to the District.

Fare-thee-well, Elaine Meyer:

For many KLPD customers, Elaine "Weasel" Meyer has been the face of the District for the past 18 years. Weas, as she is affectionately known by her coworkers, was KLPD's Meter Technician from 2004 until her retirement in March of this year. Her quick wit, sense of humor and unfiltered advice are most certainly missed by all. Elaine was the epitome of a dedicated employee and would do anything at all that was asked of her. When asked what she would miss the most in retirement, Elaine's reply was, "The regulars and all of the animals." She sure did love those dogs, cats, horses, alpacas, goats...and we truly believe that they loved her right back. According to the word-of-mouth history of the District, when she was hired the general consensus was that Elaine wouldn't last a week. She was very happy to remind those former coworkers just how wrong they were at her retirement party earlier this year. In her retirement, Elaine is just as busy as she has ever been (although she still hates weed whacking). We all wish Elaine the best in her retirement. Contrary to what all who know her believed at the time of her retirement, Elaine is thoroughly enjoying her newfound freedom. And although she no longer works here, she is always checking in to make sure we are running the District the way that she would want it run.



Kennebunk Light & Power District

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Kennebunk, ME 04043

Website: klpd.org

Email: info@klpd.org

Facebook: [@KennebunkLightAndPower](https://www.facebook.com/KennebunkLightAndPower)

207-985-3311 - Weekdays 8:00 a.m. – 5:00 p.m.

207-985-1142 – Evenings, Weekends, Holidays